

Electronic Acknowledgement Receipt

EFS ID:	3819581
Application Number:	10687956
International Application Number:	
Confirmation Number:	9862
Title of Invention:	Method and system to provide expert support with a customer interaction system
First Named Inventor/Applicant Name:	Robert Joyce
Customer Number:	21186
Filer:	James A. Scheer/Lisa Harris
Filer Authorized By:	James A. Scheer
Attorney Docket Number:	2950P085
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	p96759amendment.PDF	701818 31941ca661106d7419d2fb8a3c1b0f649c1 dd'a8	no	15

Warnings:

Information:

2	Extension of Time	p96759extoftime.PDF	72205 273c74bf4f9f854a9c6785029d6e75933d13 bb98	no	1
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Warnings:

Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	30085 635084338fc025b6922017b71302a799a04 04ebb	no	2
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Warnings:

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Total Files Size (in bytes): 804108

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

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